



## **Thermalsun Glass Products, Inc Warranty**

ThermalSun Glass Dual Sealed Insulated units have a ten-year warranty (five-year on sloped/skylite glazing) from original date of manufacture.

ThermalSun Dual Sealed units are warranted against failure of the hermetic seal due to defective materials or workmanship for the period stated above.

### **ThermalSun Glass Warranty Shall Not Apply To:**

**Glass breakage**

**Units damaged by improper handling or during installation**

**Faulty building construction or design**

**Application of heat reflective film or tinting film of any kind**

**Units installed without a C17 license**

**Units subject to abnormal stresses, excessive vibration, direct heat, or excessive wind**

**Units in which improper weeping of the glazing system causes moisture to accumulate on the seal**

**To any failure after the expiration date of this warranty, even if it occurs in a replacement unit**

**Transfer of home ownership**

**Any unit produced using custom painted grid material**

**Any unit exceeding 50 square feet or 120" inches in any one direction**

### **Disclaimer:**

Laminated glass is not warranted for spotting, hazing, streaking, de-lamination, edge separation or discoloration.

ThermalSun Glass units should be glazed according to S.I.G.M.A. Standards and recommended practices for vertical field glazing of organically sealed insulated glass units, or the Flat Glass Marketing Assoc. manual.

ThermalSun Glass assumes no responsibility for handling and fabrication of customer's glass. There is no guarantee against failure when insulating customer's glass. Customer will be invoiced for handling and fabrication efforts.

No warranty will apply to any units glazed with incompatible sealants, glazing materials, varnishes, stains, cleaning materials, etc., or if any of these products have entered the glazing pocket/rabbit.

In the event a ThermalSun insulated unit fails to conform to the above stated warranty ThermalSun Glass will provide said unit without charge to the purchaser, or at ThermalSun's option, refund the purchase price of the unit.

In the event a unit or units are in question as to why failure occurred it will be the sole discretion of ThermalSun Glass to have units tested. Warranty coverage will be determined upon testing results.

Warranty for replacement units will not extend past the date of manufacture of the original unit.

Purchaser is required to submit original invoice in order to process a warranty unit.

The purchaser's exclusive remedy is limited to the legal remedies described in this warranty. ThermalSun Glass will **NOT** be liable for any other expenses involved in removal of the defective unit, installation of replacement units, and/or other incidental or consequential damages.

This represents our maximum liability. We make no warranty of merchantability, no warranty that the material shall be fit for any particular purpose or use and no other warranty, expressed or implied.

This warranty is not transferable